

## What can I do to make the process faster?

This process can feel like it goes on for ages. There are a lot of things that have to get done and a lot of things that insurance companies do that make this process go just about the same speed as a snail. While we are always trying to help speed things up, there is a lot of power that you, the policyholder, can do. If you feel like things are just inching along and you want to do something about it, Try some of these tips:

### ***Buzz that phone, call your adjuster!***

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Once Covenant has submitted insurance files, call your adjuster to help the review and reconciliation process go quicker and smoother. Stay involved with insurance communication. Your involvement will be helpful in minimizing delays with your insurance company and the adjuster.

### ***Start thinking ahead- paints, floors, and more!***

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Begin thinking about any needed flooring, paint, or change orders you may have in mind. Be ready to discuss ideas when your project manager contacts you. Contact your project manager or the office for budget numbers.

### ***Ask your mortgage company!***

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Contact your mortgage company. Your initial rebuild check will probably list the mortgage company. Some mortgage companies will endorse the check. Other mortgage companies require a system of drawings and inspections before funds are released for reconstruction.

### ***We are ready to chat. Let's talk rebuild!***

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We have some paperwork that needs to be completed before we start your rebuild. This form includes the rebuild options. It helps us know what we are doing. These options can be further understood if you talk to your project manager. Let us figure out how we can fit your needs.